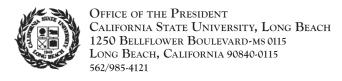


CALIFORNIA STATE UNIVERSITY LONG BEACH



June 6, 2018

Dear Colleagues,

Congratulations!

Today we are delighted to celebrate your service to California State University, Long Beach. Your unwavering commitment to The Beach is what makes our university a great place to work and learn.

Our 182 honorees represent almost every college and division across campus, as well as all auxiliaries, with service ranging from 10 to 40 years. Whether you work directly with students, or behind the scenes, care for our beautiful campus, or contribute in countless other ways, your efforts do not go unnoticed. What you do each day transforms the lives of students who go on to transform the world.

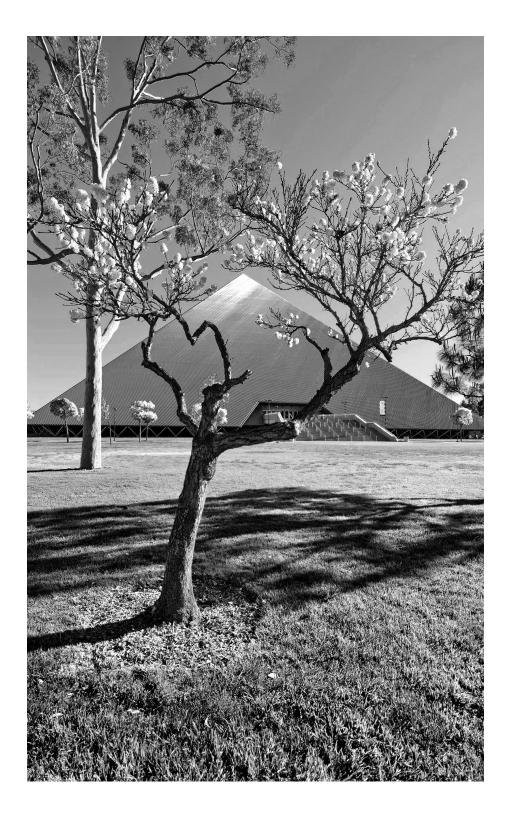
Thank you for your constancy and your positive approach to challenges and change. I'm honored to be part of such a wonderful community.

Go Beach!

Sincerely,

Jane Close Conoley, Ph.D.

President



Service Awards Reception for Long-Term Employees

AGENDA

Wednesday, June 6, 2018
10 a.m.

University Student Union Ballroom

SPONSORED BY THE
Office of the President
and
Office of the Vice President for Administration and Finance

OPENING REMARKS

Nancy Torres, Interim Associate Vice President

Human Resources Management

SERVICE AWARDS MULTIMEDIA PRODUCTION

WELCOME ADDRESS

Jane Close Conoley, President

INTRODUCTION OF SERVICE AWARDEES AND PRESENTATION OF GIFTS by

Brian Nowlin, Chief operating officer, CSULB RESEARCH FOUNDATION

Don Penrod, GENERAL MANAGER/CHIEF EXECUTIVE OFFICER, 49ER SHOPS, INC.

Scott Apel, VICE PRESIDENT, ADMINISTRATION AND FINANCE

Andrea Taylor, VICE PRESIDENT, UNIVERSITY RELATIONS & DEVELOPMENT

Min Yao, VICE PRESIDENT/CHIEF INFORMATION OFFICER

Carmen Taylor, VICE PRESIDENT, DIVISION OF STUDENT AFFAIRS

Brian Jersky, PROVOST AND SENIOR VICE PRESIDENT FOR ACADEMIC AFFAIRS

Jane Close Conoley, PRESIDENT

ANNOUNCEMENT OF GROUP PHOTOGRAPHS

ENCORE OF SERVICE AWARDS MULTIMEDIA PRODUCTION

Jose Aguilar College of Health & Human Services

Sofia Aguilera College of Natural Sciences & Mathematics

Marc Alex Athletics

Beth Anderson Human Resources Management

Mercedes Anderson College of Health & Human Services

Rachelle Ang Disabled Student Services

Jacqueline Angiuli University Relations & Development

Karyl Anthony College of Engineering
Diana Barboza Financial Management

Christina CSULB Research Foundation

Bedolla-Solorzano

Susan Berkman University Relations & Development

Erin Booth-Caro Career Development Center

Andrea Bowman College of Liberal Arts
LaKeysha Carter Enrollment Services
Cristela Chagoya EOP/Guardian Scholars
Kathy Chen Student Health Services
Alexandria Cordon FOP/Guardian Scholars

Kerilyn Counter Undergraduate Studies & Academic Advising

Gregory Crosby College of the Arts
Ardel Deltgen College of the Arts
Robert Dewit 49er Shops, Inc.

Christopher Dominey Financial Management

Dennis Dunn Ocean Studies

Salvador Espinoza Financial Management Lisa Fascia Enrollment Services

Arnoldo Flores Physical Planning & Facilities Management

Jason Foral Physical Planning & Facilities Management

John Fugatt Financial Management
Kim Glick College of Liberal Arts
Forouzan Golshani College of Engineering
Donna Green Enrollment Services

Noemi Guevara University Relations & Development

Michael Harris Student Health Services

Erik Hendricks University Police

10 YEARS OF SERVICE - 2007

Oscar Hernandez Athletics

Judith Jaramillo Human Resources Management

Misti Jenkins Enrollment Services

Valerie Kelsey Center for Scholarships

Roger Kirk Athletics

Eduardo Leyva Undergraduate Studies & Academic Advising

Stephanie Losleben College of the Arts

Farley Louie Information Technology Services

Corion Lucas University Outreach & School Relations

Tania MacPherson College of Liberal Arts

Liliana Medrano College of Business Administration

Cecilia Mendoza-Wong Student Health Services

Deon Mitchell Physical Planning & Facilities Management

Karen Miyahara College of Health & Human Services

Carol Monson Financial Management

Daniel Monson Athletics

Steven Neal 49er Shops, Inc.

Jackie ODay University Relations & Development

Enrico Ovalles 49er Shops, Inc.

Bertha Pacheco Physical Planning & Facilities Management

Patricia Pantoja Financial Management

Aaron Rademaker 49er Shops, Inc.
Luis Rocha University Police
Sylvia Rodriguez-Scholz College of the Arts

Arturo Ruelas Physical Planning & Facilities Management

Karla Salas-Ramirez Financial Management

Karen Salazar Faculty Affairs
Hong Seo College of the Arts

Ronnie Shephard Physical Planning & Facilities Management

Sodara Som Student Affairs Development

James Stasher College of Engineering

Robin Stevenson College of Continuing & Professional Education

John Taylor CSULB Research Foundation

Sharon Taylor Financial Management

David Thomas Enrollment Services

Daniel Tourn Enrollment Services

Belen Vargas Enrollment Services

Judy Vargas Information Technology Services

Kelly Walsh 49er Shops, Inc.

Melissa Westerfield Athletics

Timothy Whitaker Physical Planning & Facilities Management

Rachel Wiedemann College of Health & Human Services

Linda Williams University Outreach & School Relations

Jefferson Wood CSULB Research Foundation

15 YEARS OF SERVICE - 2002

Isabel Alvarado Enrollment Services

Lilibeth Baquir CSULB Research Foundation

Adelida Barron Burgueno Financial Management
Shirley Brilliant College of the Arts
Byron Burnaugh Enrollment Services
Jhun-Jhun Cabasal Financial Management

John Carter Physical Planning & Facilities Management

Eduardo Castro Financial Management
Shelley Chang College of Engineering
Dominic Costello Enrollment Services

Rogelio Dominguez Physical Planning & Facilities Management

Rich Dubitsky Information Technology Services
Stephen Eling Academic Technology Services

Kathleen Engberg College of Health & Human Services

Laura Foster College of Continuing & Professional Education

Sarina Gallon Financial Management
Heidi Girling Student Health Services
Fenton Glendening Housing & Residential Life

Tammy Guzman College of Continuing & Professional Education

Starlette Hayes 49er Shops, Inc.
Cristina Hernandez Enrollment Services
Arnel Ignacio College of the Arts

15 YEARS OF SERVICE - 2002

Craig Kleen Information Technology Services

Luz Lopez Associated Students, Inc.

Nancie Mack Enrollment Services

Rachel Mahgerefteh Disabled Student Services

Nancy Mehr Human Resources Management

Jacqueline Mitchell College of Continuing & Professional Education

PJ Molina Financial Management

Nikco Moore Human Resources Management

Judy Musselman Associated Students, Inc.
Randy Nielson Financial Management

Irena Pfeil Human Resources Management
Michele Presby Human Resources Management

Dyanne Roper University Services

Jeffrey Ryan College of the Arts

Carina Sass Undergraduate Studies & Academic Advising

Cynthia Schultheis Career Development Center

Sakhorn Sipraseuth College of Continuing & Professional Education

Joseph Smith Associated Students, Inc.

Aundrea Stallworth Athletics

Alix Traver CSULB Research Foundation

Ana Ventura College of Continuing & Professional Education

Christine Welch Financial Management

Shelly Wilcox-Hamagishi CSULB Research Foundation

Ruth Williams Academic Planning & Graduate Studies



Nina Antoville University Library

Zeke Bonilla CSULB Research Foundation
Carol Canjura CSULB Research Foundation

Gary Corbin Financial Management

Debra Covey Enrollment Services

Martin Estrada Physical Planning & Facilities Management

Coleen Followell Office of the President

Nancy Gaines University Outreach & School Relations

Cynthia Gillespie University Police

Bertha Gonzalez Physical Planning & Facilities Management

Javier Guzman Information Technology Services

Sheri Hale College of Liberal Arts

Alex Henry 49er Shops, Inc.

Ina Hutchison College of Continuing & Professional Education

Jeff Jackson Financial Management

Michael Jackson University Outreach & School Relations

Arnold Jones Physical Planning & Facilities Management

Jeffrey Klaus Student Affairs Development

Joel Maculam Financial Management

Jeffery Manis Physical Planning & Facilities Management

Patrick Mullen College of the Arts

Rachel New Human Resources Management

Danny Nguyen College of Natural Sciences & Mathematics

Greg Raitz CSULB Research Foundation

Alex Rambo College of the Arts

Bonnie Rice College of Health & Human Services

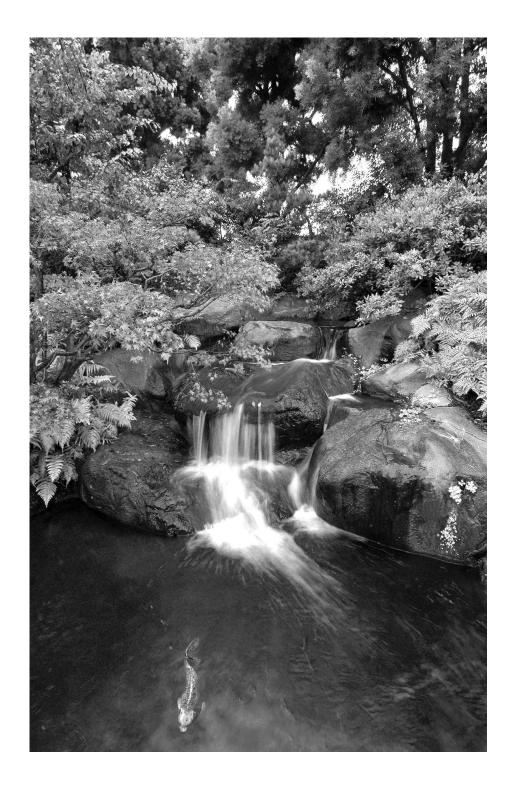
Djemel Sadi College of Engineering

Jesse Santana Information Technology Services

Debra Scroggins College of the Arts

Cheryl Velasco Human Resources Management

Wanda White College of Engineering



Daniel Biles Physical Planning & Facilities Management

Cathy Bishop Financial Management
Emmitt Clark College of Engineering
Robin Gibson Enrollment Services

Mig Gomez Information Technology Services
Annette Harris CSULB Research Foundation

John Jost Associated Students, Inc.

Auralynn Kelly Information Technology Services

Mark Smith College of Continuing & Professional Education

Paula Suan CSULB Research Foundation

Brett Waterfield Men's Success Initiative

30 YEARS OF SERVICE - 1987

Alesia Freeman 49er Shops, Inc.
Alix Hamidian 49er Shops, Inc.

Marianne Hata Academic Resources & Strategic Planning

Refugio Martinez 49er Shops, Inc.

Glenn McDonald Student Life & Development

Chris Ramirez 49er Shops, Inc.

Sarah Reisenauer Physical Planning & Facilities Management
William Rudometkin Physical Planning & Facilities Management

35 YEARS OF SERVICE - 1982

Denise Burns Information Technology Services

Maureen Bykerk College of Health & Human Services

Christine Hart Physical Planning & Facilities Management

Joyce Kunishima College of Natural Sciences & Mathematics

Sharon Olson College of Continuing & Professional Education

Darlene Williams Enrollment Services

40 YEARS OF SERVICE - 1977

Loretta Enriquez CSULB Research Foundation

Gloria Inzunza-Franco Undergraduate Studies & Academic Advising



30 YEARS OF SERVICE - 1987



Alesia Freeman 49ER SHOPS, INC.



Marianne Hata
ACADEMIC RESOURCES &
STRATEGIC PLANNING



Chris Ramirez 49ER SHOPS, INC.

35 YEARS OF SERVICE - 1982



Refugio Martinez 49ER SHOPS, INC.



Glenn McDonald
STUDENT LIFE & DEVELOPMENT



Maureen Bykerk
COLLEGE OF HEALTH &
HUMAN SERVICES



Denise Burns
INFORMATION TECHNOLOGY
SERVICES



Sharon Olson
COLLEGE OF CONTINUING &
PROFESSIONAL EDUCATION

40 YEARS OF SERVICE - 1977



Gloria Inzunza-Franco
UNDERGRADUATE STUDIES &
ACADEMIC ADVISING

MAUREEN BYKERK

COLLEGE OF HEALTH & HUMAN SERVICES

THIRTY-FIVE YEARS OF SERVICE - 1982

Maureen grew up about one mile away from CSULB. Her sister, who worked at CSULB, encouraged Maureen to apply for a position on campus, and so began Maureen's career at CSULB. She was first hired as a temporary employee in Purchasing, and then took a permanent position with the external degree nursing program which leased campus space. She was later hired by the Nursing Learning Center, was there for 11 years, and transferred to Family and Consumer Sciences for six years. She returned to the School of Nursing where she has remained as an Instructional Support Technician.



CSULB has grown, as have new instructional technologies, which Maureen has experienced first-hand. Today, books are still used as manuals, however, all documents for the nursing program are available on BeachBoard. Maureen once worked with slide tapes, a type of teaching-learning system wherein an audio tape with voice-over is synchronized with slide projection. Slide tapes have since been replaced by the internet and streaming media. Simulator mannequins are critically important tools in the School of Nursing. Maureen is the "voice" of Lucina (a labor and delivery simulator mannequin) and Apollo (a medical-surgical mannequin) which respond to real-life scenarios. Maureen remembers a humorous experience when a white sheet-covered mannequin had to be moved on a gurney in between buildings for a few weeks due to maintenance. It definitely stopped traffic. She and her colleagues had fun telling curious individuals, "yes – she couldn't take the program" and "yes, it's a dead body." When campus police inquired, she and her colleagues had to disclose they had been joking.

Maureen enjoys coaching student nurses regarding their research materials and providing overall guidance to ensure their success. Over the years, the number of students she has coached has grown from 36 to 90. Maureen is warmly known as "Mo," the go-to person at the Learning Center. Maureen loves working with students, saying they keep her young. She credits students for "the reason we are all here."

In her 35 years at CSULB, Maureen has received a Staff Applause Award and Staff Service Awards, yet considers her greatest reward as witnessing nursing students persevere through the challenging nursing program. Additionally, she is personally inspired by her great-niece, Caitlin Ryan, a CSULB sophomore, who has overcome childhood arthritis and who is considering a nursing career.

Biking and walking her dogs on campus are her favorite weekend activities. When retirement rolls around, Maureen plans to do volunteer work and visit her relatives in the Netherlands and Britain. She is grateful for all her co-workers, students, and the mannequin, Lucina. She gives special thanks to her colleague, Catherine Mullins, who always motivated her to keep reaching higher and to pursue voice-over opportunities after retirement. She is also appreciative of her niece (and fellow CSULB employee), Colleen Ryan, for assisting her throughout the years.

Her advice to employees is to "keep your sense of humor – we are all going through our own things so try to keep the ability to laugh it off." Her advice to future employees – "It's a great gig to work here."

DENISE BURNS

INFORMATION TECHNOLOGY SERVICES

THIRTY-FIVE YEARS OF SERVICE - 1982

Denise's journey to CSULB began when she was a young mother of a baby girl. Her intentions were always to be a stay-home mom, but family circumstances led her to seek employment. She walked into the CSULB Human Resources office, completed an application for a Telephone Operator position posting that was to close the next day, and was hired on the day she interviewed. Denise is grateful to her hiring supervisor, Martha Rivera, who mentored and groomed her through the years in the position she currently holds as a Telecommunications Assistant with Information Technology Services.



At the beginning of her career, Denise was one of two operators. She recalls the days of telecom systems which included processing stacks of GTE billing statements, maintaining a metal flip page directory for all campus phone numbers, and phone calls from lost students needing directional assistance. Throughout her career, Denise has seen and contributed to many technological changes on campus.

An Employee of the Month in March 2009, and recipient of many Staff Applause awards, Denise says great solid friendships are what she considers the greatest rewards. She is inspired by the many strong women she has met through the years and is a big proponent of women that lift up and support each other and their causes. She has many friends on campus and also remains close to friends who have retired.

Self-motivation, determination, and her family and friendships have been key in Denise's life, but she describes her daughter, Casey, as her inspiration for staying healthy. Casey graduated from CSULB and is currently working on her Masters in Health & Wellness Coaching & Nutrition through the University of Maryland. Denise credits Casey with influencing her to maintain a healthier lifestyle. Denise loves running, trained and participated in two half marathons and various 10Ks and 5Ks. She has benefited from the use of CSULB fitness facilities to stay fit. What once started as a way to get back into shape and improve her health is now a way of life.

Retirement is only a few months away, and Denise keeps track of the remaining days on a white board in her office. She is planning a combination retirement celebration and 40 year wedding anniversary with family and friends. She and her better half, husband Jim, plan to relocate to Oregon where they plan to "live life to the fullest." Denise also plans to continue volunteer work with animals and enhance her cooking skills by taking fine-cuisine cooking classes.

Denise is grateful for her career at CSULB, her co-workers, the great employee benefits, all the friends in her life, and the monthly birthday gatherings celebrated by the women in her office at the Chart Room.

A former professor on campus used to joke with Denise and say she was the "Voice of the Campus" and more famous than Elvis. If you listen closely, you might recognize Denise's friendly voice on all campus broadcast recordings. Her words of wisdom are, "When you think things are bad, don't give up at work nor in life. Take a breather and be grateful." Now wouldn't that be the best broadcast she could leave us all with?

SHARON OLSON

COLLEGE OF CONTINUING & PROFESSIONAL EDUCATION

THIRTY-FIVE YEARS OF SERVICE - 1982

Sharon's career at CSULB began in the History Department as a transfer student from Pepperdine University in 1975—a result of a trip with her parents to the British isles. This trip changed her life forever, motivating her to travel the world, to study history, and to share her experiences with others, especially the students that she has mentored throughout the years. Her window to the world of never-ending knowledge opened for her through her role as a



history major and student assistant at CSULB as well as her involvement in many student activities on campus. These experiences led to her first staff position with University 100 (a freshman academic orientation program).

After earning her bachelor's and master's degrees from CSULB and 25 years of coordinating such programs and events as the University Commencement ceremonies, the Alumni/President's Scholars program, the GLOBE learning community, and numerous academic conferences and speakers' series for the division of Academic Affairs, Sharon moved to the Center for International Education as the Director of Education Abroad. She currently oversees study abroad programs for the academic year, semester, short-term, and independent study as well as volunteer, internship, and service learning opportunities. Through her involvement coordinating the global learning community, the Education Abroad program has grown from 150 students in the 1990s to last year's high of 1,088 students. Sharon has been instrumental in the growth and change in the program, by strengthening existing partnerships abroad and by developing new ones. Ever-expanding education abroad experiences have created opportunities for CSULB students to go on to become international scholars and English teachers, members of the Peace Corps, educators, lawyers, and other successful professionals.

Sharon's professional contributions are many. She remains dedicated to university service through her membership on the International Education Committee (a Subcommittee of the Curriculum and Educational Policies Council), the Education Abroad Subcommittee, the Cal Rep Theatre Arts Board, the Academic Senate, and Staff Council. She continues to promote the opportunities and advantages of studying abroad through presentations at national and international conferences.

Sharon has received many honors and awards which include Phi Beta Kappa membership, the Outstanding Thesis Award for the School of Social and Behavioral Sciences, Outstanding Staff Award, California Women in Higher Education, and Staff Applause. Sharon acknowledges retired faculty member Dorothy Abrahamse and retired staff member Rosemary Taylor-Schmidt as instrumental in paving the way for her successful career at CSULB through their leadership, mentoring, and encouragement for women.

Staying connected to international partners and friends is important to Sharon. Through social media, she enjoys staying in touch with many of the students who benefited from the programs she has coordinated throughout her career. World travels and learning about other cultures remains a constant in her life, a passion she has shared with her family and her late mother who traveled until she was 100 years old.

Sharon also enjoys the performing arts, regularly attending concerts and events featuring CSULB students. The inspiration and learning Sharon derives from students is beyond measure. She cherishes their successes. Mentoring students as been most rewarding to Sharon and it is her passion to help students grow through their own experiences as world travelers and scholars. Her words of wisdom to others are to "always refocus and lead by example" and "to have your priorities connected to the success of students. Every job on campus is connected to their success through the support and mentoring of the staff and faculty whose expertise and contributions make a difference to all students."

LORETTA ENRIQUEZ

CSULB RESEARCH FOUNDATION

FORTY YEARS OF SERVICE - 1977

Loretta's career as the Program Director of Educational Talent Search (ETS) at CSULB has been very rewarding. She has seen the growth of CSULB through the transition of many presidents, staff members and the students she has worked with. Federal regulations for grant awards have changed throughout the years. Remaining constant, however, are Loretta's diligence and determination in ensuring her grant-writing expertise awards the program with the necessary funds to continue providing the highest quality service to the ETS students.

A free, federally funded program housed at CSULB since 1977, ETS targets high schools and middle schools in the Long Beach/Los Angeles area, and its advisors guide students in their search for higher-education enrollment and career possibilities. The ETS program helps low-income and potential first-generation students successfully graduate from secondary school and enroll in post-secondary education. High schools are assigned ETS advisors who guide students in their search for higher-education enrollment and career possibilities. ETS provides guidance in a number of areas, including college planning, college tours, career planning, resources for scholarships, financial aid and college application assistance.

The ETS program hires college students, trains them, and places them back at the college centers at participating schools as College Advisor Mentors, many whom were graduates of that high school. Loretta grooms these program aides who pursue their interests in assisting high school students. Loretta is especially proud of the college student aides who have gone on to become successful in their own careers, such as in high school counseling, teaching, and in human resources. Nancy Torres, Interim Associate Vice President of Human Resources Management at CSULB, was once a protégé of ETS – after graduating from college she had been hired as a College Advisor Mentor and placed at several schools.

In addition to providing students with college assistance to help them succeed, the ETS program tracks the students' schooling for six years as a means of measuring the program success rate, which is vital to the program's future funding. Loretta continues to be the driving force to ensure the program objectives are not simply met, but that they exceed the expectations set. She also gives a special thanks to her full time staff members, who as a team, work to accomplish the yearly goals of meeting student and program successes.

Loretta has received the Steve Holeman Award. Named for a former Upward Bound director at Occidental College in Los Angeles, the award recognizes the accomplishments of directors of educational equity programs who have demonstrated continuing dedication to the cause of educational excellence and equity, who show concern for the development of their students' potential and who demonstrate professionalism in the administration of their program. Loretta was definitely worthy of this notable achievement.

Loretta is grateful to Alan Nishio, former Associate Vice President of Student Services, who was responsible for hiring her 40 years ago. She appreciates being given the job opportunity which eventually led her to become Director of a program that she is truly passionate about – a role which has impacted the lives of countless high school students.

Loretta is the proud mother of two daughters, Christina (a CSULB alum) and Vanessa.

GLORIA INZUNZA-FRANCO

UNDERGRADUATE STUDIES & ACADEMIC ADVISING

FORTY YEARS OF SERVICE - 1977

Education has always been valued by Gloria's family and it was instilled in her throughout her life. Before joining CSULB, Gloria was attending Long Beach City College where an assignment to research the Employment Development Department prompted a visit to CSULB. The research led to a training job offer through the Comprehensive Employment and Training Act (CETA), a program designed to train employees through jobs in public service. She



started as a Clerical Assistant in the Office of Staff Personnel on April 1, 1977, a date friends joked with her about, but it has become a date she celebrates.

Gloria's own educational growth continued as an employee and student at CSULB. She took advantage of the Fee Waiver program to complete her degree. Her supportive husband assisted with their children while she worked and went to class. One of Gloria's most rewarding accomplishments as a student was making the Dean's list while working full-time and raising her children. She passed on her love of education to her children who are also CSULB alumni.

Working with students is Gloria's passion. She has seen much change on campus through the years, including the student body demographics, but the constant that remains are the hurdles student face. As Academic Advisor at the University Center for Undergraduate Advising and Director of Special Initiatives for Student Success at the College of Business, she is committed to supporting students overcome challenges that hinder their academic success.

In her quest to serve students, her various roles over the years required innovative thinking to spearhead programs to help improve students' educational experience at CSULB. Her contributions have led to her recognition within the Latino community, including the National Council of La Raza (now called UnidosUS) and La Opinion (Spanish newspaper) for promoting higher education and for assisting with the development of a credential program for Mexican teachers to teach in the U.S. In addition, she received an award from the Regional Hispanic Chamber of Commerce for promoting education and providing leadership development for students and parents on and off campus.

Through her various positions at CSLUB, Gloria has traveled extensively throughout the U.S. and internationally to attend conferences, give presentations, represent the university, and collaborate with academic organizations. In the future, she is looking forward to traveling more with her husband upon retirement.

Gloria feels fortunate to have had a rewarding career with CSULB. She is grateful for the supportive people she has worked with and the opportunities which allowed her creativity to benefit students whom she credits for her life lessons and accomplishments. Her words of wisdom to current and future CSULB employees are, "Remain open to Possibilities because there are many. Focus on learning what life offers through the exposure to other cultures and languages. Every student is an individual – listen with an open heart and mind."

Acknowledgments

Advanced Media Production Ed Price

Student Production Crew, Advanced Media Production

Monica Higuera

Adriana Morales

Marco Munoz

Hunter Woelfle

Event Services

Shonnick Anderson

Staff Human Resources

Amanda Allen

Kristin Pierce

Roxanna Roa

Luz Romero

Stacey Schack

Orathai Zavaleta

University Bookstore Lily Lopez

A special thank you to all of our "talented" awardees who appeared in our multimedia production



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