



GO BEACH

2024 **STAFF  
SERVICE  
AWARDS**  
& RECOGNITION



OFFICE OF THE PRESIDENT  
CALIFORNIA STATE UNIVERSITY, LONG BEACH  
1250 BELLFLOWER BOULEVARD  
LONG BEACH, CALIFORNIA 90840  
562/985-4121

June 11, 2024

Dear Colleagues:

Congratulations!

During this season of recognition, it is a special pleasure to honor the commitment and accomplishments of CSULB staff members who have reached milestone service anniversaries.

Today we proudly recognize 146 staff members from every college, division, and auxiliary at Cal State Long Beach. They celebrate service milestones ranging from 10 to 40 years, which represents 2,730 total years of service—and countless contributions to the university and its many stakeholders.

In addition, our special recognition awardees have made their own unique marks on the university, exceeding expectations and performing their roles in ways that have materially advanced our mission and goals.

Thanks to all our honorees for the vital work you do and for your inspiring dedication to our campus and community. You are essential to our success, and we will continue striving to honor your loyal service by building a campus environment that gives you the ability to thrive, both personally and professionally.

*Go Beach!*

Sincerely,

A handwritten signature in black ink, reading "Jane Close Conoley".

Jane Close Conoley, Ph.D.  
President

# 2024 STAFF SERVICE AWARDS AND RECOGNITION

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## AGENDA

*Tuesday, June 11, 2024  
2:00 - 4:00 p.m.*

## SPONSORED BY THE

*Office of the President*

## OPENING REMARKS

**Scott Apel**, *Vice President, Administration and Finance*  
**Marita Swanson**, *Associate Vice President, Human Resources Management*

## SERVICE AWARDS MULTIMEDIA PRODUCTION

## WELCOME ADDRESS

**Jane Close Conoley**, *President*

## INTRODUCTION OF STAFF SERVICE AWARDEES AND PRESENTATION OF GIFTS

**Miles Nevin**, *Associate Vice President, Student Auxiliary Enterprises*  
**Beth Lesen**, *Vice President, Student Affairs*  
**Dan Montoya**, *Vice President, University Relations and Development*  
**Scott Apel**, *Vice President, Administration and Finance*  
**Min Yao**, *Vice President, Information Technology/Chief Information Officer*  
**Karyn Scissum Gunn**, *Provost and Senior Vice President, Academic Affairs*  
**Jane Close Conoley**, *President*

## INTRODUCTION OF CSULB SPECIAL RECOGNITION AWARDEES

**Jane Close Conoley**, *President*  
**Staff Council Outstanding Staff Award**  
**2023 Staff Employees of the Month**  
**President's Awards for Staff Employees of the Year**  
**Team Achievement Award**

## ANNOUNCEMENT OF GROUP PHOTOGRAPHS

## ENCORE OF SERVICE AWARDS MULTIMEDIA PRODUCTION

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## 10 YEARS OF SERVICE - 2013

Sandra Amezcua Ramirez	Beach Shops, Inc.
Rebecca Araujo	Enrollment Services Financial Aid
Adelina Armenta	International Enrollment Management
Marie-Jeanne Ayoub	Design & Construction Services
Mitra Baghdadi	Center for Community Engagement
Taylor Buhler-Scott	Associated Students, Inc.
Michelle Chang	High Impact Practices
Dr. Sean Cochran	Center for International Education
Eva Dotti	CMS Financial Services
Mia Ellsberry	Education Abroad
Saul Espinoza	Housing & Residential Life
Annel Estrada	Educational Opportunity Program
Oscar Flores	Enrollment Services Financial Aid
Orly Fuentes Rios	Accounts Payable
Richard Garcia	Beach Shops, Inc.
David Goyette	Theatre Arts
Jay Grosflam	CHHS Administration
Vanessa Hernandez	College of Engineering Administration
Cynthia Horiuchi	Chemistry/Biochemistry
Natalie Hummel	Research & Economic Development
Dee Hyppolite	Career Development Center
Federico Jimenez	Facilities Operations
Noah Kelly	University Library
Megan Kline Crockett	Carpenter Performing Arts Center
William Lucas	Student Health Services
Ron Mark	CSULB Research Foundation
Terry Nadolski	CSULB Research Foundation
Daniel Pankratz	ITS Services Management & Operations
Paul Quezada	Instructional Technology Support Services
Michelle Ramirez	Beach XP
Gabriel Rodriguez	Liberal Studies
Sylvia Salazar	Financial & Tax Reporting
Dolores Salvatierra	Student Health Services
Ed Sims	ITS Network, Telecommunications, & Security
Lindsay Sterk	College of Business Graduate Programs Office
Adriana Stowell	Ocean Studies
Hieu Vu	ITS Network, Telecommunications, & Security
Gerry Wachovsky	College of Liberal Arts Technical Services
Tami Williams	Student Engagement
Heidi Zhang	CPaCE International Training Programs

## 15 YEARS OF SERVICE - 2008

Marcella A. Alvear	Procurement Services
Shonnick Anderson	Event Services
Ken Beaupre	Carpenter Performing Arts Center
James Burkett	Student Health Services
Rebecca Carranza	Associated Students, Inc.
Angela Conte	Student Health Services
Maria D'Aloisio	Budget & Administration
Jane Diaz	Research & Information Services
Christopher Frost	CNSM Administration
Catherine Gottlieb	ITS Services Management & Operations
Stephen Gray	University Police
Joseph Hallam	Housing & Residential Life
Lorena Hughes	Enrollment Services Student Records
Jeet Joshee	Center for International Education
Tommy Kaminaka	CSULB Research Foundation
Ed Lara	ITS Servers, Systems, & Websites
Christina Limon	Associated Students, Inc.
Adam Litman	HR Technology Support Services
Mikal Lok	Family & Consumer Sciences
Loc Luong	Innovation Lab
Roger Maxim	Kinesiology
Fabiola Mendez	Facilities Management Custodial
Kimberly Mowl	Procurement Services
David Olivares	Parking Administration
Lane Olsen-Cooper	CNSM Academic Advising
Dana Osborne	Kinesiology
Yesica Parra	Library Periodicals
Lisa Salgado	Design & Construction Services
Jeff Scott	Athletics Ticket Operations
Tino Siwabessy	Strategic Communications
Michael Solt	College of Business Administration
Tamika L. Spivey	Bickerstaff Academic Center
Gordon Thompson	Information Systems
Brian Thorson	Biological Sciences
Sireth Torres	Leadership & Legacies
Hanh Tran	Housing & Residential Life
Theresa Zoucha-Poore	CSULB Research Foundation



## ▲ 20 YEARS OF SERVICE - 2003

Cynthia Angiuli	Office of the President
Raquel Arevalo	New Student & Family Programs
T. Cooper	Library Access Services
Ana Cortez	CPaCE Administrative Services
Sharon Cruz	CHHS Administration
Aaron Elimelech	Associated Students, Inc.
Hitoshi Furuya	CPaCE Academic Programs
Martha Garcia	Facilities Management Custodial
Sara Jimenez	Facilities Management Custodial
Mishelle Laws	Event Services
Jennifer Layno	Student Health Services
Tevita Lotulelei	Facilities Management Grounds
Denis Mahaffy	Ocean Studies
Raul Navarrette	Facilities Operations
Linda Pena	Student Health Services
Nicole Pricer	International Enrollment Management
Daniel Rivera	Facilities Management Grounds
Curglin Robertson	CSULB Research Foundation
Gail Smith	University Police
Pet Sourinthone	Kleefeld Contemporary Art Museum
Kirsten Sumpter	College of the Arts Administration
Bianca Williams	Beach Shops, Inc.
Majid Zahedi	Beach Shops, Inc.

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## 25 YEARS OF SERVICE - 1998

Kathy Allan-Zeis	Public Policy & Administration
Robyn Ames-Woodyard	Future Planning Beach 2030
Eve Baker	Testing
John Balarosan	Financial Management Information Systems
Marfi Barnes	Associated Students, Inc.
Heidi Berry	CPaCE Student Services
Holly Boettner	Student Health Services
Robbin Caesar	Enrollment Services Student Records
Martha Carey	ITS Data Center & Emergency Management
Lynn Christopher	International Enrollment Management
Jose Diaz	Facilities Management Engineering Services
Berta Hanson	Division of Administration & Finance
Carrie Hernandez	College of Education Administration
Lucia Hernandez Dorame	Facilities Management Custodial
Valerie Iapello	Bob Murphy Access Center
Manuel Lara	Beach Shops, Inc.
Enedina Morales	Enrollment Services Admissions
Jon Murphy	Facilities Operations
Sandra Oung	Carpenter Performing Arts Center
Bethany Price	College of the Arts Administration
Elizabeth Sanchez	Beach Shops, Inc.
Natalie Sparkman	Enrollment Services Admissions
Kit Van Wyk	College of Education Credential Center
Robert Wendt	Career Development Center
Julie Wilson	Advancement Services

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## 30 YEARS OF SERVICE - 1993

Brian Carey	Bob Murphy Access Center
DR Cason	Educational Opportunity Program
Evelyn Daliwan	University Outreach & School Relations
Mark Edrington	Department of Athletics
DeeDee Green	College of Engineering Administration
Mary Ann Messing	CSULB Research Foundation
Ameeta Perera	College of Engineering Administration
Shirley Quan	ITS Services Management & Operations
Arlene Reyes	CSULB Research Foundation
Maria Rivera	Associated Students, Inc.
Indah Wantje	CSULB Research Foundation

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## 35 YEARS OF SERVICE - 1988

Kimberly Albright	University Ombuds
Abigail Diaz Zamora	Beach Shops, Inc.
Pamila Ford	Nursing
Kevin Hottle	Facilities Management Engineering Services
Robin Ikemi	Science Education
Velma Martin	Bob Murphy Access Center
Andy Sythe	Outdoor Track & Field
Arturo Torres	Facilities Management Engineering Services

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## 40 YEARS OF SERVICE - 1983

Michael Markoski	ITS Data Center & Emergency Management
Michele Scott	CSULB Research Foundation



**30 YEARS OF SERVICE - 1993**



**DR Cason**  
EDUCATIONAL  
OPPORTUNITY PROGRAM



**Evelyn Daliwan**  
UNIVERSITY OUTREACH  
& SCHOOL RELATIONS



**DeeDee Green**  
COLLEGE OF ENGINEERING  
ADMINISTRATION



**Mary Ann Messing**  
CSULB RESEARCH  
FOUNDATION



**Ameeta Perera**  
COLLEGE OF ENGINEERING  
ADMINISTRATION



**Shirley Quan**  
ITS SERVICES MANAGEMENT  
& OPERATIONS



**Arlene Reyes**  
CSULB RESEARCH  
FOUNDATION



**Maria Rivera**  
ASSOCIATED STUDENTS, INC.



**Indah Wantje**  
CSULB RESEARCH  
FOUNDATION

**35 YEARS OF SERVICE - 1988**



**Kimberly Albright**  
UNIVERSITY OMBUDS



**Abigail Diaz Zamora**  
BEACH SHOPS, INC.



**Pamila Ford**  
NURSING



**Kevin Hottle**  
FACILITIES MANAGEMENT  
ENGINEERING SERVICES



**Robin Ikemi**  
SCIENCE EDUCATION



**Velma Martin**  
BOB MURPHY  
ACCESS CENTER

**40 YEARS OF SERVICE - 1983**



**Michael Markoski**  
ITS DATA CENTER &  
EMERGENCY MANAGEMENT



**Michele Scott**  
CSULB RESEARCH  
FOUNDATION

## Kimberly Albright

UNIVERSITY OMBUDS  
OFFICE OF THE PRESIDENT

*Thirty-Five Years of Service - 1988*



Kimberly started working at CSULB in September 1988, encouraged by her stepmother who was also a Beach employee. Her stepmother believed that Kimberly would benefit from the numerous opportunities and benefits offered by the university. Kimberly started her journey by working two half-time Clerical Assistant positions in Athletics, specifically in Sports Information and Campus Recreation. Throughout her career, she has worked in other departments including Music, College of the Arts Administration, and half time for the Office of Equity and Compliance and the Office of University Ombuds. In 2004, Kimberly went full time with the Office of University Ombuds, a position she has proudly held ever since.

Kimberly's journey at CSULB isn't merely a career of professional ascent but also one of personal triumph. While working on campus, Kimberly utilized the Fee Waiver Program and earned her Bachelor of Arts in Communication Studies in 2006, making her the first in her family to earn a college degree, and taking 14 years to accomplish. In addition, she's also proud of her career achievement of moving up the ladder from a Clerical Assistant to an Administrative Analyst position. She is happy to have grown both personally and professionally throughout her time at CSULB.

In her current role, Kimberly serves as the Visitor Services Coordinator in the Office of University Ombuds. She is the first point of contact for all inquiries, and her daily work includes managing office operations, visitor interactions, campus educational requests, obtaining research information related to visitors' concerns, and creating a safe environment for campus visitors. Making a positive impact on the lives of our students, faculty, staff, and administrators is something Kimberly finds rewarding about her job. She is happy to have helped students navigate their way around campus, assisting in answering their questions and concerns, and achieving their goal of graduating.

Kimberly has worked at CSULB for so many years because she believes that The Beach is a wonderful place to work with many opportunities and great benefits. She is grateful to have worked in different roles and departments allowing her to learn an incredible number of lifelong lessons.

Kimberly has been inspired and motivated by many people in her life. Her main sources of inspiration are her late mother, who was always her number one cheerleader, and her late husband, Tommy, whose zest for life was infectious. Tommy always had a positive attitude and found a solution to whatever problem would arise. She is also motivated by her first supervisor, Shayne Schroeder, and her friends and colleagues, Julie Woods, Coleen Followell and Joanne Harris. Kimberly feels especially fortunate to have them in her life. Kimberly would like to give special thanks to Shayne Schroeder for hiring her in 1988. She shared, "It's because of [him that] I have had an incredible journey at CSULB...[He] always had my best interest at heart, got me through some of my hardest times in life personally and professionally, celebrated great times, and was always there for me... and still is to this day."

When Kimberly decides to retire, she plans on traveling all over the United States in her R.V. with her loyal labradoodle sidekick, Mickey, and her dirt bike in tow. Italy, Spain, and Ireland are also on her bucket list.

## Kevin Hottle

FACILITIES MANAGEMENT ENGINEERING SERVICES  
DIVISION OF ADMINISTRATION & FINANCE

*Thirty-Five Years of Service - 1988*



After finding a job posting in the newspaper in 1988, Kevin Hottle applied for and secured a position at CSULB as an Air Conditioning and Refrigeration Mechanic. He was excited to start working at The Beach because it would allow him to work at one place every day rather than spending countless hours on the freeway, driving from job to job as he had done in the past.

Kevin recalls that the campus was much different back then, mainly because there were a lot less buildings. For example, the University Music Center was the only building along Atherton Street. Over the years, Kevin witnessed the construction of many new buildings and all three parking structures. The most notable building construction was the Central Plant because it affected his job as an Air Conditioning and Refrigeration Mechanic.

When Kevin first started working on campus, he serviced all upper campus buildings with his Air Conditioning (A/C) and refrigeration expertise. Throughout his career, he has remained in the same position; however, the department has gone through multiple name changes from Plant Operations to Facilities Management, and finally Beach Building Services.

One significant experience that stands out to Kevin is the Covid-19 pandemic which brought a variety of changes to the campus, the air conditioning field, and how he does his job. Today, his current position entails servicing, maintaining, and installing A/C and refrigeration equipment on campus including the Central Plant's Chillers, Cooling Towers, and Thermal Storage system.

Throughout Kevin's career at CSULB, he has shown his dedication to his craft and the university. He remained up-to-date with industry standards by completing numerous training courses within his field and some more specific to the equipment in the Central Plant on campus. Kevin's excellent work was commended when he was recognized as CSULB's Employee of the Month in September 2004 and Physical Planning and Facility Management's Outstanding Employee of the Year in 2012. He is proud to have always done his job to the best of his ability and to have taken ownership of the equipment and campus he maintains. His most memorable personal accomplishments include getting married and raising two sons.

Kevin has enjoyed working at CSULB for many years because he loves his job, the people, and the beautiful campus which all make it a wonderful place to work. Although Kevin's role does not include direct contact with students, he finds meaning and purpose by playing a part in helping our students receive an education. The advice that he offers to current employees is "to enjoy and make the most of every day. Time goes by very fast!" When Kevin retires, he plans to continue enjoying his numerous hobbies which include hiking, mountain biking, and jet skiing. He also hopes to travel across the country in an R.V. to see the East Coast.



## Robin Ikemi

COLLEGE OF NATURAL SCIENCES & MATHEMATICS  
DIVISION OF ACADEMIC AFFAIRS

*Thirty-Five Years of Service - 1988*



Robin began her tenure at CSULB by working in the University Research Office, originally in the East Library (now known as Academic Services). She pursued a career at The Beach due to the appealing nature of working at a university and the stability and benefits offered by a state job. Robin holds a Bachelor of Science in Health Science, and during her time working on campus, she used the Fee Waiver Program to earn a Master of Science in Health Care Administration. Currently, she serves as the Department Coordinator in the Science Education Department, overseeing day-to-day operations under the direction of the Department Chair.

Robin thoroughly enjoys working in a campus environment and has made many significant contributions to her department and CSULB's students. She has been recognized for her outstanding contributions to CSULB through the Staff Applause and Best of the Beach programs. Robin provides stability to her team and is always receptive to students, colleagues, and faculty. She does her best to ensure that her office is a safe space for everyone to express their concerns and feelings "because life can sometimes get challenging." Robin regularly helps students navigate the university and its different academic policies, easing any feelings of overwhelm that may arise. Throughout her time at The Beach, Robin has hired several Student Assistants and has maintained relationships with many of them. She expressed, "It was gratifying to see them grow and mature over the years into adults with successful careers."

Robin has been inspired by multiple people throughout her career, but her most prominent source of inspiration is her late parents who faced prejudice during and after World War II. Robin shared, "They and their families were in the internment camps in the U.S. and the prejudice against Japanese Americans ran deep when the war ended. My parents started with nothing but built a business...and managed to send my siblings and myself to college. They taught us how to stay strong and cope with adversity." Robin was also inspired by the late Dr. June Cooper who was a Vice President when Robin first started working at CSULB. She admired Dr. Cooper for her "hutzpah," her ability to make Robin feel seen, and for leaving a legacy at the university after becoming the first woman and first African American acting president of CSULB.

Robin decided to work at CSULB for many years because of the employment security, great benefits, and the appreciation for intelligence and expression which she did not find in the corporate world. She enjoys taking walks around campus during her lunch breaks, especially in the spring when the peach trees are in bloom. Robin also enjoys seeing the various artists' performances featured at the Noontime Concerts or at the Carpenter Center.

Robin's long career at The Beach has allowed her to live a positive and fulfilling life. She is grateful to have made many friends among students, staff, and faculty. She shared, "For me, it's really about the people whom I've come to know and value." Robin would like to thank her colleagues and supervisors who have supported her in her personal and professional life.

## Velma Martin

BOB MURPHY ACCESS CENTER  
STUDENT AFFAIRS

*Thirty-Five Years of Service - 1988*



Velma's journey at The Beach began in 1985 when she accepted a one-year position in Admissions and Records (presently Enrollment Services) to assist in purging outdated files. After a short break away from CSULB due to a hiring freeze, she applied for and accepted a file clerk position in the same department in 1988. Velma was encouraged to work at CSULB by her brother and sister who both worked at the university from the 1970's until their retirements.

Velma has worked in multiple departments in the past 35 years, including Admissions and Records, Purchasing, and Student Life and Development, dedicating the last 32 years to Disabled Student Services (DSS), now known as the Bob Murphy Access Center (BMAC). Velma was an Instructional Support Assistant in the DSS High Tech Center and later moved to the Accessible Instructional Materials (AIM) Center. After the transition, Velma worked as a Coordinator and is currently the Assistant Director. In the AIM Center, Velma has coordinated support for various programs and services by providing detailed adaptation technology and access devices to the campus community. To ensure all students with disabilities have a positive academic experience, Velma collaborated with the Student Center for Professional Development to introduce new faculty to the criteria for accessible instructional materials and assistive technology.

In conjunction with the Accessible Technology Initiative (ATI) Accessibility Instructional Materials Committee, Velma designed an ATI Faculty Champion Incentive Program guideline which consists of a five-week training program that covers Microsoft Office, PDFs, videos and captioning, copyright laws, and a BeachBoard (Canvas) overview. Velma also served on the ATI Procurement Committee where she helped develop a new Information and Communication Technology (ICT) Procurement Compliance Review Process and Equally Effective Alternative Access Plan (EEAAP). Serving on those two committees has allowed Velma the opportunity to use her assistive technology background to ensure that programs and services are accessible to all students, faculty, and staff, including those with disabilities.

Velma is inspired by her late supervisor, Penny Peterson. Velma recalls one moment in which she learned a valuable lesson while working with Penny: "I was asked to work with a student that was [completely] blind. My first instinct was to assist him with turning on the computer, [opening] his file, and turning on his screen reader software. I did this every time the student would come into the High Tech Center. One day, [the] student said this to me, 'Please do not take this personally but can you please back-off? I am blind, but I am not stupid. I can do this myself.' I apologized to the student, and went [to] my boss to ask her why she did not tell me not to assist the students? She asked me what did I learn from what has occurred? I told her that I should wait for the student to ask for [assistance], or I should ask the student if they need my [assistance] before I help them. She also asked me if I would ever forget this learning experience, and I said no. She taught me that just because a student has a disability, we are there to provide them with whatever support that they request from the center." Velma has received immense joy from working with CSULB's students over the years and helping them overcome many obstacles on their road to graduation.

## Andy Sythe

OUTDOOR TRACK & FIELD  
DIVISION OF ADMINISTRATION & FINANCE  
*Thirty-Five Years of Service - 1988*

While Andy pursued his Masters in Biomechanics at San Diego State University (SDSU), his mentor encouraged him to explore a job opening at CSULB. Andy accepted the position as Assistant Track and Field Coach, excited to be further mentored by then Head Coach Ralph Lindeman, the opportunity for growth in his profession, and because he was told of the positive work environment at The Beach. After starting his position, Andy pursued a Master's in Sports Management.

Andy started his role working in the Sports, Athletics, and Recreation (SAR) department in the Physical Education building (currently, Kinesiology). On his first day, Andy's boss handed him the keys to the program and then left for a month to Seoul, Korea for the 1988 Summer Olympics. Andy ran the show for that month with the assistance of three phone numbers to call if he had any questions.

In Andy's current role as the Director of Track and Field, he oversees a staff of seven with the goal of providing a championship experience for 95 student-athletes. He recruits top scholar-athletes to our university and helps them navigate their path to a degree. He specifically coaches jumpers and multi-event athletes. Andy develops students to achieve their full potential, build self-confidence, and thrive at the National Collegiate Athletic Association (NCAA) Division I level. The student-athletes are the main reason that Andy enjoys his work. The two aspects of his profession that drive Andy the most are winning conference championships and advancing athletes to the NCAA post-season. He expressed, "The coaching environment is always dynamic and facilitating student-athlete success is very rewarding."

Andy has achieved many career accomplishments, including being named conference Coach-of-the-Year 13 times. His Track and Field teams have achieved nine Big West Conference Men's team titles, three Big West Conference Women's team titles, and were the first teams at the university to win the Mountain Pacific Sports Federation Conference Indoor Team Titles in the same year (2024). Andy is proud to have qualified an athlete for the NCAA Championship every year since 1988 and to have coached a national champion. During his career he has had two teams finish as high as 16th at the NCAA's. He is very proud of his teams' academic achievements. Women's Cross Country and Track and Field have earned the National All-Academic Team recognition every year since 1997. Both the men's and women's teams have met the NCAA's Academic Performance Rate 100% of the time, often with a perfect score.

Andy would like to thank "the student-athletes who have brought so much value to my experience." He would also like to thank former Athletic Directors Bill Shumard and Andy Fee, Senior Woman Administrator Cindy Masner, former and current University Presidents Robert Maxon and Jane Conoley, numerous vice presidents who have guided this university, and his current and past coaches and volunteers who have positively impacted the lives of so many. Andy also shared his appreciation for Mark Zakhour in Beach Building Services for his hard work to facilitate a track facility that is top-notch.

Upon retirement, Andy looks forward to spending time with his family. He also hopes to engage with the City of Long Beach to bring major events to CSULB's track venue that will benefit the university and local economy.

## Arturo Torres

FACILITIES MANAGEMENT ENGINEERING SERVICES  
DIVISION OF ADMINISTRATION & FINANCE  
*Thirty-Five Years of Service - 1988*

Arturo first applied for a position at CSULB at the recommendation of a friend. He began his career in 1988 as a Groundswoker in the Plant Operations department, servicing the Parkside residence halls (currently, Parkside Village). Arturo has worked his way up through multiple positions, being promoted to a Facilities Worker in 2000, and later to a Building Services Engineer in 2004.

In Arturo's current role in Beach Building Services, he services and maintains the heating, ventilation, and Air Conditioning (A/C) systems by use of the hot and chilled water from the Central Plant. Arturo's work impacts our students in many ways. He has repaired the A/C and investigated leaks, bad smells, or strange noises coming from heating and cooling systems in classrooms. He has also assisted when a fire alarm rings in the middle of a class. All this work ensures that the students' education is not disrupted.

Arturo has shown dedication to his department in numerous ways throughout the years. He consistently strives to perform excellent work, maintain good relationships with his colleagues and supervisors, show respect for them, and be available for emergencies after hours. Arturo is especially proud of mentoring a colleague through an apprenticeship program and helping new employees in his area become established in their roles. He has been recognized for his outstanding work with the Staff Applause and Best of the Beach awards.

Working at CSULB has allowed Arturo to achieve many personal accomplishments, including being in a good financial position to start a family and purchase a home. After getting married, Arturo's family has grown from having two children, to later having two grandchildren. He is also proud to have celebrated one of his children becoming a CSULB graduate in 2019.

Arturo feels inspired each day by his family who love him very much. He is also inspired by the students who work so hard to accomplish their goal of graduating. He has continued working at CSULB for many years because he genuinely loves his job, his coworkers, and the students. Arturo feels especially inspired and motivated by his supervisor and lead supervisors who treat him with great respect. He is also motivated by his coworker, Gabe Anderson, and his other colleagues because of all the support they provide when solving mechanical or control problems.

After he retires, Arturo plans to spend a lot of quality time with his family. He also hopes to travel around the United States, Mexico, and the world. The people he will miss the most are his supervisor, Lead Engineer, coworkers, and Gabe Anderson who has been a "blessing to work with." Arturo's advice to current employees is to "always be respectful, get educated, do your job right and [safely], [and] never give up." Arturo would like to thank his supervisor and other leads for the mutual respect they share, and his managers for providing the necessary resources to do his job correctly and safely.

## Michael Markoski

ITS DATA CENTER & EMERGENCY MANAGEMENT  
DIVISION OF INFORMATION TECHNOLOGY

*Forty Years of Service - 1983*



Michael's fascination with computer technology began when he was in the second grade. His father, who was an engineer, brought Michael with him to spend the day at his job at IBM in downtown Los Angeles, where Michael was introduced to his first mainframe computer and the engineering team that was working on the development of voice recognition. It influenced Michael's life, and he knew then he wanted to work in the information technology world. He learned as much as he could in high school and college about computers. For graduate school, the reputation of the business program drew Michael to CSULB. Today, he considers himself fortunate to be a Director in the Division of Information Technology (DoIT) at CSULB.

As a graduate student in the College of Business at CSULB, Michael worked on simulations for faculty members. The college dean recognized his skills and asked Michael to work on a summer project to write a registration program for the college. Michael developed the first online registration program at CSULB and it was launched in the Fall of 1983. Eventually Michael was offered a permanent position and finished his education utilizing the Fee Waiver Program.

Michael started as a programmer and advanced to progressively more responsible positions over the years. Michael takes pride in noting that CSULB has more computing resources than most public universities. He has contributed to the successful implementation of many programs including a high-performance computer with a processing capacity of over 60,000 computing cores, which faculty members and students use for research. As Director, he oversees database administration, data center operations, and campus coordination of Common Management Systems.

He has a strong work ethic to service students, staff, and faculty members through program support, accounting, human resources, and online registration systems. He was recognized for his contributions to the preparedness activities related to Y2K by former campus Vice President Bill Griffith and served with the campus Risk Manager, Maryann Rosanski, as lead for the Community Emergency Response Team and Urban Search and Rescue programs. Michael feels fortunate to have had many good mentors throughout his working career and life. He credits his first CSULB manager, Nancy Kaye; Richard Timboe, former ITS Associate Vice President; and Janet Foster, Associate Vice President for their inspiration throughout his career.

Michael is motivated by working in an environment with very competitive and industrious people working toward the common goal of successful program implementation. He claims there are enough challenges to keep one engaged and that CSULB IT staff is consistently more productive than at other campuses. Michael values teamwork and contributions to the quality of education and student experience. He feels these elements make Long Beach unparalleled in the CSU.

Michael has five sons, including three who attended CSUs. He enjoys his walks around CSULB and spending time in the Japanese Garden. He has maintained involvement in the community over the years and has been recognized for his volunteer work for the City of Moreno Valley, the Val Verde Unified School District, and Scouts BSA (formerly Boy Scouts). Michael enjoys traveling abroad and has spent considerable time exploring and making friends in Southeast Asia and other parts of the world. Within the next few years, he plans to devote more time to travel in Asia and Europe, and pursue his personal interests in photography/videography, and cooking.

## Michele Scott

TRIO & MIGRANT PROGRAMS  
CSULB RESEARCH FOUNDATION

*Forty Years of Service - 1983*



Michele Scott began her TRIO work experience in 1980 as a Counselor/Counselor Coordinator for Volunteers of America - Educational Talent Search in Los Angeles. In 1983, she transitioned to CSULB as a Counselor Coordinator and later Assistant Director for the Educational Talent Search program. In 2002, she began her current position as the Program Director of the Educational Opportunity Center (EOC) including one year as Interim Director of the California Opportunity and Access Program (Cal SOAP). The EOC program assists adults in returning to secondary or postsecondary school, with career advisement, completing college and financial aid applications.

Michele was the 2009-10 Western Association of Educational Opportunity Personnel (WESTOP) president and utilized her skills on the Board of Directors and Service Council in various capacities including Professional Development Chair, Co-Chair of the 2005, 2014, 2021 Annual Conferences, and the Exhibits Chair in 2012 and 2019. She is member of the President's Council and currently the Archives chairperson on the Service Council. She has co-chaired the 2012 and 2017 National Council for Opportunity in Education (COE) Conference and will co-chair the upcoming 2024 conference.

Michele currently serves on the Cal SOAP Governing Board and the Lynwood Community Adult School Advisory Committee. She has been a school board member of the Los Angeles Adventist Academy since 2008. Michele is also an active member of the University Seventh-day Adventist (SDA) Church in Los Angeles, serving as the Education Coordinator, Joshua Group Coordinator, and Church Council Member. Michele and the Joshua Group team have prepared Christmas Eve dinners and taken gifts to residents of a transitional shelter in Santa Monica for over 25 years.

Michele believes her purpose in life is to "motivate, encourage and be of service to others" including her family, friends, colleagues, students, church family and those she encounters. She encourages her program participants to dream and seek their biggest personal and career dreams. She is affectionately known as the "Sock Lady" and "Candy Lady" for passing out socks and treats at COE, WESTOP and So. Cal WESTOP meetings and conferences, Policy Seminar, during TRIO student college tours at CSULB, and at her church.

Michele was the sixth of eight children from a low income, first-generation, single-parent household and the first in her family to receive a bachelor's degree. She attributes her quest for higher education to her mother, Jacqueline Scott, and maternal grandmother Lillian Proctor, who encouraged her to put God first, help others and go to college for greater career opportunities. She graduated from Oakwood (College) University with a Bachelor of Science degree in Behavioral Science and the University of Phoenix with a Master of Arts Degree in Organizational Management. She is the proud mother of her favorite and only son Loren Scott Richmond.

# STAFF COUNCIL OUTSTANDING STAFF AWARD

2023/2024



**Alessandro Russo**  
ECONOMICS  
DIVISION OF ACADEMIC AFFAIRS

## 2023 EMPLOYEES OF THE MONTH

JANUARY



**Nancy de Haro**  
LIBERAL STUDIES  
DIVISION OF ACADEMIC  
AFFAIRS

FEBRUARY



**Shenandoah Bennett**  
ITS SERVERS, SYSTEMS,  
& WEBSITES  
DIVISION OF INFORMATION  
TECHNOLOGY

MARCH



**Nicole Pricer**  
ENROLLMENT SERVICES  
DIVISION OF ACADEMIC AFFAIRS

APRIL



**Lindsay Kerr**  
BOB MURPHY ACCESS CENTER  
STUDENT AFFAIRS

MAY



**Marcus Carline**  
BOB COLE CONSERVATORY  
OF MUSIC  
DIVISION OF ACADEMIC AFFAIRS

JUNE



**Marcella Alvear**  
PROCUREMENT SERVICES  
DIVISION OF ADMINISTRATION  
& FINANCE

# 2023 EMPLOYEES OF THE MONTH

JULY



**Adrian Camacho**  
UNDERGRADUATE STUDIES &  
ACADEMIC ADVISING  
DIVISION OF ACADEMIC AFFAIRS

AUGUST



**Oliver Mamangun**  
ENROLLMENT SERVICES  
FINANCIAL AID  
STUDENT AFFAIRS

SEPTEMBER



**Amy Paulsen**  
OFFICE OF THE PROVOST  
DIVISION OF ACADEMIC AFFAIRS

OCTOBER



**Paul Fitzpatrick**  
BEACH BUILDING SERVICES  
DIVISION OF ADMINISTRATION  
& FINANCE

NOVEMBER



**Elizabeth "Liz" Alessi**  
BOB MURPHY ACCESS CENTER  
STUDENT AFFAIRS

DECEMBER



**Sergio Vega**  
PROPERTY MANAGEMENT OFFICE  
DIVISION OF ADMINISTRATION  
& FINANCE



## 2024 PRESIDENT'S AWARDS

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EMPLOYEE OF THE YEAR FOR  
INCLUSIVE EXCELLENCE



**Shannyn Sayula**  
MULTICULTURAL AFFAIRS  
STUDENT AFFAIRS

EMPLOYEE OF THE YEAR FOR  
INNOVATION



**Kim Truesdelle**  
COLLEGE OF ENGINEERING  
ADMINISTRATION  
DIVISION OF ACADEMIC AFFAIRS

EMPLOYEE OF THE YEAR FOR  
LEADERSHIP



**Debora Aguilera**  
HOUSING & RESIDENTIAL LIFE  
STUDENT AFFAIRS

EMPLOYEE OF THE YEAR FOR  
STUDENT SUCCESS



**Elyzza M. Aparicio**  
OFFICE FOR UNDERGRADUATE  
RESEARCH  
DIVISION OF ACADEMIC AFFAIRS

## 2024 PRESIDENT'S AWARDS

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TEAM ACHIEVEMENT AWARD



**Shark Beach Safety**  
DIVISION OF ACADEMIC AFFAIRS

Front (L-R): Elizabeth Jahn, Emily Spurgeon, Lauren Faulkner, Susan Miles  
Back (L-R): Ava Domenichelli, Kevin Abbott, Darnell Gadberry, Patrick Rex, Zach Merson,  
Dr. Ryan Logan, Dr. Christopher G. Lowe  
Not pictured: Felicity Eriksson, Whitney Jones

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# 2024 STAFF SERVICE AWARDS AND RECOGNITION

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## ACKNOWLEDGEMENTS

### OFFICE OF THE PRESIDENT

Coleen Followell

Adriana Gazcon

### STAFF HUMAN RESOURCES

Anna Ellis

Yvonne Gonzalez

Katie Masterson

Stacey Schack

### STRATEGIC COMMUNICATIONS

Sean DuFrene

John Herrera

Tino Siwabessy

Michael Sullivan

### EVENT SERVICES

Shonnick Anderson

Dominique Dupuy

### BEACH SHOPS UNIVERSITY BOOKSTORE

Cyndi Farrington

Rico Ovalles

Josie Ramirez Uribe

### BEACH PRINT SHOP

Eli Cikowski

Francisco N. Favela

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CALIFORNIA STATE UNIVERSITY  
**LONG BEACH**